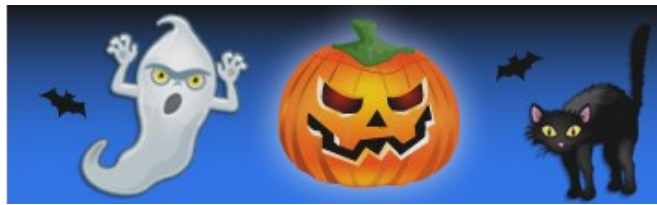


Our Volunteers

Marvin Caldera—Board President
 Debbie Wright—Secretary/Treasurer
 Holly Stamper—Board Member
 Clifford Gumm—Board Member ★
 Pat Richardson—Supervisory
 Committee Chair
 Carolyn Williams —Supervisory
 Committee ★
 Rachel Crawford—Supervisory
 Committee ★

Your Credit Union Staff

Julee Yoakam — Manager
Cindy Criger — Loan Officer
Kylee Smith — Operations
Kim Hastings — MSR
Jeannine Brock — MSR



We hope you have a
SPOOKTACULAR
 Halloween



Remote Deposit Capture



Deposit!!

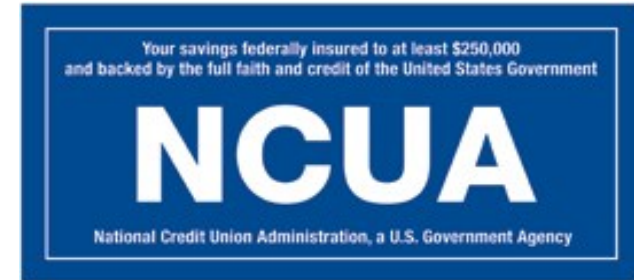


2438 Broadway
 North Bend, OR 97459
 (541) 756-5746

Fax: (541) 756-1244

Toll Free: 1-877-558-4220

www.southcoastilwufcu.com

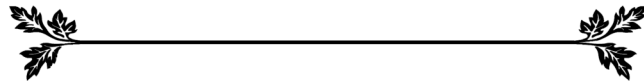
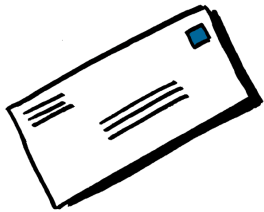


Drive Up Hours:
Monday thru Friday
8:30am to 5pm

Lobby Hours:
Monday thru Friday
9am to 5pm

Just a friendly reminder...

For security purposes all Debit, ATM, and Visa credit cards arrive in a plain envelope that looks like junk mail. Be sure to open all of your mail, especially if you are expecting a card. Cards automatically re-new as long as they are active. So be on the lookout the month prior to your card expiring. Your card will be sent to your address on file with the credit union. Cards are not forwarded, so be sure to always update your address and phone number with us.



Resign up for HomeBanking!!

Our website: southcoastilwufcu.com
Home Banking tab
Click Enroll

Holiday Closures

Columbus Day — Monday, October 9, 2017

Veterans Day — Friday, November 10, 2017

Thanksgiving Day — Thursday, November 23, 2017
Friday, November 24, 2017

Christmas Day — Monday, December 25, 2017
Tuesday, December 26, 2017

New Year's Day — Monday, January 1, 2018

*Don't forget about our drop
box located in the front lobby.

Don't forget we are also closed on
Friday, November 24, 2017
in addition to Thanksgiving Day
And
for Christmas Eve
Tuesday, December 26, 2017.



Have you changed your phone number recently?
Did you remember to give the Credit Union your new number?

There are multiple reasons we may need to get a hold of you. Often we try to call our members and find they no longer have that phone number.

Please make sure your contact information is up to date!



ERROR RESOLUTION NOTICE

In case of errors or questions about your Electronic Transfers, telephone us at (541) 756-5746 or write us at 2438 Broadway, North Bend, Oregon 97459 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

1. Tell us your name and account number.
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.