



# Trick-Or-Treating Tips

Children should always go out trick or treating accompanied by a responsible adult

Plan a safe route so parents know where their older kids will be at all times.

Instruct your children not to eat any treats until they bring them home to be examined by you.

Instruct your child to never go into the home of a stranger or get into their car.

Make sure your child carries a flashlight, glow stick or has reflective tape on their costume to make them more visible to cars.

Some towns have a Trick Or Treating curfew know what yours is and make sure your children know, too.

familyloveandotherstuff.com



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Toll Free: 1-877-558-4220

### www.southcoastilwufcu.com



Drive Up Hours: Monday thru Friday 8:30am to 5pm

Lobby Hours: Monday thru Friday 9am to 5pm



## **Fall Loan Rates**

New autos: 5.49% up to 84 months Used autos: 5.99%

New and used RV's & Boats: 6.49% up to 180months

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**SWEATER** 

LEAF

HAY

# **Holiday Closures**



Columbus Day — Monday, October 9, 2023 Veterans Dav — Friday, November 10, 2023 Thanksgiving Day — Thursday, November 23, 2023 Friday, November 24, 2023 Christmas Day — Monday, December 25, 2023 Tuesday, December 26, 2023 New Year's Day — Monday, January 1, 2024

> \*Don't forget about our drop box located in the front lobby

# Family

Attention All Members:

Your family and those in your household are eligible for membership! Have them come in and open an account today. Only \$5.00 to open a Share Account!

#### ERROR RESOLUTION NOTICE

In case of errors or questions about your Electronic Transfers, telephone us at (541) 756-5746 or write us at 2438 Broadway, North Bend, Oregon 97459 as soon as you can, if you think your statement or receipt is wrong or if you need more

information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.



Tell us your name and account number. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

Tell us the dollar amount of the suspected error. If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

> Credit Unions are not-for-profit organizations that exist to serve their members.